



**Become a Panel Volunteer –
Help us to recruit the right staff**

**See how you can support our recruitment
process**



**Caring, Learning
& Growing Together**



The Role of a Panel Volunteer

Who are Panel Volunteers?

Panel Volunteers are existing or former patients, service users, carers and members of the public, who are willing to volunteer to sit on Trust staff interview panels.

Volunteers can apply to support any of the geographic areas detailed on pages 4-5 of this brochure and any of the Divisions or Services on pages 6-8 and we would look to cover out of pocket travelling expenses incurred.



What is the role of a Panel Volunteer?

A Panel Volunteer will play an active role in the recruitment process by assisting the recruitment panel; this may consist of asking candidates questions to gain an insight into their values, positive behaviours and personal qualities. Interview panels may take place either virtually or face to face.

The involvement of patients, service users and carers in the recruitment and selection process benefits both patients and the Trust; the Panel Volunteer's perspective positively influences recruitment and selection decisions, which is crucial to the delivery of high quality services.

Whilst qualifications, experiences, knowledge and professional skills are imperative to effective care and treatment, of equal importance is the demonstration of how the candidate possesses the values, positive behaviours and personal qualities that would enhance the patient experience. Patient involvement in recruitment and selection activity offers an invaluable perspective on this.

What we offer

How does becoming a Panel Volunteer help you?

This is an opportunity to support Humber Teaching NHS Foundation Trust's recruitment process.

Joining a staff interview as a Panel Volunteer will offer you an opportunity to:

- Get involved in the staff recruitment process
- Give yourself and other Panel Volunteers a voice in staff selection
- Provide your opinion
- Meet new people and grow in confidence
- Gain new skills and experiences



Services to support

Our services cover:



Services areas which require Panel Volunteers

Although you or someone you have cared for may have accessed one of our services, you may not be aware of the range of services we provide.

As a leading provider of integrated health services, Humber Teaching NHS Foundation Trust covers areas across Hull, the East Riding of Yorkshire, Whitby and District, and Scarborough and Ryedale.

Our wide range of health and social care services are delivered to a population of 765,000 people, of all ages, across an area of over 4,700 square kilometres.

We provide community and therapy services, primary care, community and inpatient mental health services, learning disability services, healthy lifestyle support and addictions services.

We also provide specialist services for children including physiotherapy, speech and language therapy and support for children and their families who are experiencing emotional or mental health difficulties.

Our specialist services, such as forensic support and offender health, support patients from the wider Yorkshire and Humber area and further afield. Inspire, our Children and Adolescent Mental Health in-patient unit serves the young people of Hull, East Yorkshire and North-East Lincolnshire.

The Trust also runs Whitby Hospital, a community hospital providing inpatient, outpatient and community services to Whitby and the surrounding area, and three GP practices in the East Riding of Yorkshire.

As a Panel Volunteer, you will be able to choose which area of our services you would like to be involved with. You may wish to choose an area that you are part of or have knowledge or experience of or you may wish to choose to be involved in something completely new to you.

Our services are split into five areas and the following information provides a brief outline. For more information on all of our services, please visit the Trust website at: <https://www.humber.nhs.uk/Services/>

Community and Primary Care Services Division

The Community and Primary Care Services Division consists of the following services within our organisation:

- Whitby Community Services, including Whitby Community Hospital
- Scarborough & Ryedale Community Services, including Malton Community Hospital
- Pocklington Community Services
- Primary Care Services
- Addictions Services

Children's and Learning Disabilities Services Division

The Children and Learning Disabilities Services Division consists of the following services within our organisation:

- Child and Adolescent Mental Health Services (CAMHS) Inpatient Services
- Community CAMHS
- Children's Neurodevelopmental Services
- Integrated Specialist Public Health Nursing Service
- Adult Learning Disability and Autism Inpatient Service
- Adult Learning Disability and Autism Community Services
- Looked After Children Service
- Paediatric Therapies
- Humber and North Yorkshire Key Worker Service
- Family Ambassadors
- East Riding Paediatric Dietetic Service

Forensic Services Division

The Forensic Services Division consists of the following services within our organisation:

Single Point of Access

Forensic Inpatient Services

- Inpatient Medium Secure Services: Ouse, Derwent, Swale and Ullswater Wards
- Inpatient Low Secure Services: Pine View and South West Lodge

Forensic Community Services

- Specialist Community Forensic Team (SCFT)
- Forensic Child and Adolescent Service (FCAMHS)
- Hull CAMHS, Harmful Sexual Behaviour Service (HSB)
- Learning Disabilities Forensic Outreach and Liaison Service (LDFOLS)
- Specialist Forensic Assessment

Prison Services

The Humber Centre provides clinical in-reach to some prison settings.

Corporate Support Teams

Examples within our organisation include:

- Patient and Carer Experience Team
- Complaints and Feedback Team
- Quality Improvement Team
- Trust Board
- Voluntary Services Team
- Research and Development Team
- Recovery College Team
- Safeguarding Team
- Quality Governance and Patient Safety Team
- Medical Education Team

Mental Health Services Division

The Mental Health Services Division consists of the following services within our organisation:

Services – Planned

- Adult Community Mental Health Services in East Riding
- Adult Mental Health Family Therapy Team
- Community Mental Health Team Hull
- NHS East Riding Talking Therapies
- East Riding Mental Health Physio
- East Riding Memory Services
- Health and Wellbeing Services
- Homeless Mental Health Team
- Humber - Recovery Support Team
- Humber Mentalisation Based Treatment Services
- Hull Mental Health Physio
- Hull Trauma Service
- Older People's Community Mental Health Teams in East Riding
- Hull Older People Integrated Mental Health Team
- Hull Older People's Memory Services
- Op Courage – Veterans Mental Health and Wellbeing Service
- Personality Disorder Service
- Prevention, Recovery and Wellbeing Services including Positive Assets
Individual Placement Support Employment Service
- Specialist Psychotherapy Service

Services – Unplanned

- Adult Mental Health Secure Transport
- Chronic Fatigue Service
- Complex Emotional Needs Service (CENS)
- Crisis and Intervention Team for Older People
- Crisis Pad
- Electroconvulsive Therapy Department
- General Liaison Psychiatry
- Huntington's Liaison Service
- Inpatient Mental Health Units: Mill View Court, Maister Lodge, Avondale, Westlands, New Bridges, Psychiatric Intensive Care Unit, Mill View Lodge
- Learning Disability Liaison Services
- Mental Health Liaison Service
- Mental Health Response Service
- Out of Area Urgent Care Beds
- Perinatal Mental Health Liaison Services
- Step Down Service
- Specialist Treatment and Recovery Service (STaRS)

Getting started

- In order to register you as a Panel Volunteer, all we need is your request to join.
- We will send you a consent and confidentiality form to sign and return, allowing us to share your contact details with your chosen services.

When we receive your consent form we will:

- Check which services or divisions you have opted to support, you can select all if you wish or as few as one, whatever is your preference.
- We will register your name on our Trust database as a Panel Volunteer.
- We will send you a confirmation that your details have been recorded as a Panel Volunteer.
- Your chosen department or service will be in contact if/when they need a Panel Volunteer to support a staff interview.
- If you are unable to attend when invited, you are able to decline.

CONTACT US

For further information about becoming a Panel Volunteer plus more information on how to apply, please contact the Patient and Carer Experience Team using the details below:

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