# Freedom of Information Request 21 184

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| **Our Reference:** | **FOI 21 184 / AA / PB** |
| **Name:** | |
| **Date:** | **13 August 2021** |
| **Address:** | |

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

Under the Freedom of Information Act, can you please provide the following information. If no IT solution is used for a specific process, please confirm if this process is paper-based or managed on a spreadsheet.

Humber Teaching NHS Foundation Trust ("the Trust") is a multi-disciplinary provider of mental health, primary care and community services. The Trust can provide the following information:

What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey
This is documented on the Electronic Patient Record – The Trust uses SystmOne & Lorenzo.

What IT solution does the trust use to manage bed occupancy?
SystmOne and Lorenzo

What IT solution does the trust use to manage demand and capacity for:
 Unplanned care The Trust uses Lorenzo and SystmOne for demand activity and a bespoke product for capacity planning.
Planned/Elective care As above

What IT solution does the trust use for real-time ward and bed management?
SystmOne and Lorenzo

What IT solution does the trust use for PT pathway management?
SystmOne and Lorenzo

What IT solution does the trust use for Discharge Planning?
SystmOne and Lorenzo

What IT solution does the trust use to provide Multi-Disciplinary Team views?
SystmOne and Lorenzo

What IT solution does the trust use to manage patients from outside the region?
SystmOne and Lorenzo

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Does the trust use a single Dashboard/Command Centre solution to manage patient placement? No
If so, what is the name of the solution? N/A

What IT solution does the trust use for Clinical Noting? SystmOne and Lorenzo

What IT solution does the trust use for Handovers? SystmOne and Lorenzo

What IT solution does the trust use for recurring task management? SystmOne and Lorenzo

What IT solution does the trust use for domestic services?
The Trust uses the MICAD 4 Cleaning app for carrying out and reporting on domestic monitoring.

What/Which IT solutions does the trust use for task list management? SystmOne and Lorenzo

What IT solution does the trust use for referral, leave and bed management? SystmOne and Lorenzo

What IT solution does the trust use for Community team planning? SystmOne

Does the trust provide data to, and can access a regional command centre/dashboard? No

Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?
Yes, the Trust is the host for the Yorkshire & Humber Care Record. There is also enhanced data sharing provided for within SystmOne.

Which provider, if any, does the trust use for Hospital@Home services? e.g. repatriation of patients to their home
The Trust uses providers commissioned by North Yorkshire CC to support patients' home from hospital.

Kind regards,

Freedom of Information Team
**Humber Teaching NHS Foundation Trust**
Mary Seacole Building
Willerby Hill
Willerby
HU10 6ED

https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm

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