

## Your Privacy

Our service is confidential, and we keep your information safe. Having information about you helps us look after you. We will discuss with you who we share your information with.

We share information with the National Records Locator Service and the Yorkshire and Humber Care Record. These services only share information with people who work with you.

Sometimes we need to share your information with other people that could help you. We will tell you when we need to do this.

We help to keep people safe and when we are worried then we have a duty of care to follow.

If you want to know more or have a question, please talk to us or scan the QR code from your smart phone to find out more or online at:

<http://www.humber.nhs.uk/data-protection.htm>



For more information, please contact us on:



01482 205425



[hnf-tr.keyworkerenquiries@nhs.net](mailto:hnf-tr.keyworkerenquiries@nhs.net)



[www.humber.nhs.uk/Services/humber-and-north-yorkshire-keyworker-service.htm](http://www.humber.nhs.uk/Services/humber-and-north-yorkshire-keyworker-service.htm)



**Humber and North Yorkshire Dynamic Support Keyworker Service**  
Humber Teaching NHS Foundation Trust, Trust Headquarters,  
Willerby Hill, Beverley Road,  
Willerby, HU10 6ED



**Our opening times are:**  
9.00am and 5.00pm, Monday to Friday (excluding Bank Holidays).

**The document is available in alternative formats on request:**

**Email: [hnf-tr.communications@nhs.net](mailto:hnf-tr.communications@nhs.net)**

**Telephone: 01482 301700**

### Complaints and Feedback Team:



Complaints and Feedback Team  
Humber Teaching NHS Foundation Trust, Trust Headquarters  
Willerby Hill, Beverley Road  
Willerby, HU10 6ED



01482 303930



[HNF-TR.complaints@nhs.net](mailto:HNF-TR.complaints@nhs.net)



[www.humber.nhs.uk](http://www.humber.nhs.uk)

# Humber and North Yorkshire Dynamic Support Keyworker Service



David Gill



## Our Dynamic Support Keyworkers work with:

- Autistic people.
- People with a learning disability.

## Why do we have Dynamic Support Keyworkers?

- They make sure that people and their families/carers get the right support at the right time from education, health and social care.
- They aim to reduce admissions to mental health hospitals and support discharge.

## What do people say about us?

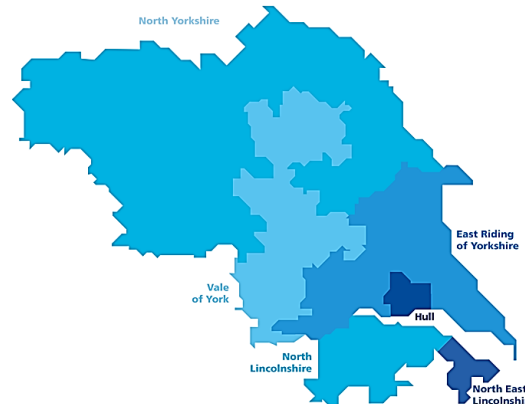
Things have started happening since you have been involved as you keep on top of communication with everyone, and we are kept in the loop with everything.

They put the children and young people's goals and wishes at the centre of their work.

## Who can have a Dynamic Support Keyworker?

Our service can support you if you are:

- Aged between 0 – 25 (if you are aged 18 or over allocation of a Dynamic Support Keyworker will focus on transition from children and adult services).
- On the **Dynamic Support Register** as either **Red**, **Amber** or **Blue** (inpatient). People who are identified as **Green** may receive advice and information.
- Have a GP in North Yorkshire, York, Hull, East Riding, North Lincolnshire or North-East Lincolnshire.



## Dynamic Support Keyworkers help by:

### LISTENING

- Listening to you and sharing your thoughts and feelings.

### ACTING

- Working with services to try and unblock barriers and achieve change.
- Making sure care continues once Dynamic Support Keyworker support is no longer needed.
- Being the main point of contact for people and their families.

### DOING

- Creating a plan with you about what matters to you.
- Helping to make sure that you get the right care.
- Planning for you to live in the community with the right support.